



IDAHO DEPARTMENT OF
HEALTH & WELFARE

C.L. "BUTCH" OTTER – Governor
RICHARD M. ARMSTRONG – Director

LESLIE M. CLEMENT - Administrator
DIVISION OF MEDICAID
Post Office Box 83720
Boise, Idaho 83720-0036
PHONE: (208) 334-5747
FAX: (208) 364-1811

December 21, 2007

Jill Williams, Administrator
Rigby Country Living Center
4202 E 300 N
Rigby, ID 83442

License #: RC-359

Dear Ms. Williams:

On November 5, 2007, a complaint investigation survey was conducted at Rigby Country Living Center. As a result of that survey, deficient practices were found. The deficiencies were cited at the following level(s):

- Non-core issues, which are described on the Punch List, and for which you have submitted evidence of resolution.

This office is accepting your submitted plan of correction and evidence of resolution.

Should you have questions, please contact Debbie Sholley, LSW, Health Facility Surveyor, Residential Community Care Program, at (208) 334-6626.

Sincerely,

A handwritten signature in cursive script that reads "Debbie Sholley, LSW". The ink is black and the signature is fluid.

DEBBIE SHOLLEY, LSW
Team Leader
Health Facility Surveyor
Residential Community Care Program

DS/sc

c: Jamie Simpson, MBA, QMRP Supervisor, Residential Community Care Program



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November 29, 2007

Administrator
Rigby Country Living Center
4202 E 300 North
Rigby, ID 83442

Dear Administrator:

On November 5, 2007, a complaint investigation survey was conducted at Rigby Country Living Center. The survey was conducted by Diane Schafer, RD, Polly Watt-Geier, MSW and Debra Sholley, LSW. This report outlines the findings of our investigation.

Complaint # ID00003090

Allegation # 1: The facility did not complete criminal background checks on new employees.

Findings # 1: Based on interview, it was determined the facility had not completed background checks on employees.

On November 5, 2007 at 1:20 p.m., the house manager stated there were no criminal history checks found for the employees.

Conclusion # 1: Substantiated. The facility was issued a deficiency at IDAPA 16.03.22.009.01 for not completing criminal background checks on employees. The facility was required to submit evidence of resolution within 30 days.

If you have questions or concerns regarding our visit, please call us at (208) 334-6626. Thank you for the courtesy and cooperation you and your staff extended to us while we conducted our investigation.

Sincerely,

Debbie Sholley, LSW

DEBBIE SHOLLEY, LSW
Team Leader
Health Facility Surveyor
Residential Community Care Program

DS/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program
Debra Sholley, LSW, Health Facility Surveyor



BUREAU OF FACILITY STANDARDS
P.O. Box 83720
Boise, ID 83720-0036
(208) 334-6626 fax: (208) 364-1888

ASSISTED LIVING

Non-Core Issues

Punch List

Facility Name Rigby County Living Center	Physical Address 4202 East 300 Nth	Phone Number (208) 745-9096
Administrator Vacant (Diane Walker) ^{contact} Person	City Rigby	ZIP Code 83442
Survey Team Leader Vebbie Shollen	Survey Type complaint	Survey Date 11/5/07

NON-CORE ISSUES

[illegible]

Response Required Date

Signature of Facility Representative

Date Signed

12/5/07